SPRINGBOK ATLAS
TOURS AND SAFARIS

# SOUTH AFRICAN SURPRISE VALUE GROUP TOUR

*An expedition of surprise, our South African Surprise package is a collection of experiences unique to South Africa. South Africa is a country of vast contrasts of landscapes, a thrill-seekers paradise, a wildlife enthusiast dream, and a photographer's canvas.*

*Beginning in Johannesburg, highlights include the Kruger National Park, where wildlife never ceases to amaze, and the Panorama Route is a wonder of natural sights. It's then on to eSwatini and Zululand; two regions steeped in ancient culture and tradition. The Southern Drakensberg Mountains form a great part of this package, where nature rejuvenates the soul. The last leg includes trips to the birthplace of Nelson Mandela, a world hero and revolutionary, and the famed Garden Route region, ending in the Mother City, Cape Town.*

| DATE | ROUTING |
|---|---|
| DAY 1 – Sunday | JOHANNESBURG |
| DAY 2 – Monday | JOHANNESBURG – MPUMALANGA |
| DAY 3 – Tuesday | MPUMALANGA |
| DAY 4 – Wednesday | MPUMALANGA – eSWATINI (SWAZILAND) |
| DAY 5 – Thursday | eSWATINI (SWAZILAND) – ST LUCIA AND SURROUNDS |
| DAY 6 – Friday | ST LUCIA AND SURROUNDS – DURBAN |
| DAY 7 – Saturday | DURBAN – DRAKENSBERG |
| DAY 8 – Sunday | DRAKENSBERG |
| DAY 9 – Monday | DRAKENSBERG – EASTERN CAPE COAST |
| DAY 10 – Tuesday | EASTERN CAPE COAST – TSITSIKAMMA |
| DAY 11 – Wednesday | TSITSIKAMMA – KNYSNA |
| DAY 12 – Thursday | KNYSNA – OUDTSHOORN |
| DAY 13 – Friday | OUDTSHOORN – CAPE TOWN |
| DAY 14 – Saturday | CAPE TOWN |
| DAY 15 – Sunday | CAPE TOWN |
| | END OF TOUR |



**Value Group Tour**
**Minimum 2 guests / Maximum 40 guests**

**Our Value Group Tour provides more free time with the option to add optional sightseeing excursions to customize the experience. To maintain value for money, hotels are basic 3-star accommodation, fewer included features in the tour itinerary and longer driving distances to avoid the additional cost of internal flights.**

## DURATION

15 Days/14 Nights

## ROUTING

JOHANNESBURG - CAPE TOWN

## TOUR INCLUDES

- 18 Meals: 14 breakfasts, 4 dinners including gratuities (excluding all beverages)
- 14 Nights' accommodation including porterage
- Transportation including toll fees in air-conditioned vehicles
- Services of a professional English-speaking tour guide
- Entrance fees as specified in the itinerary

## TOUR HIGHLIGHTS

- Visit the spectacular scenic Three Rondavels, Bourke's Luck Potholes and God's Window
- Experience a game safari in the Kruger National Park
- Meet the friendly people of eSwatini (Swaziland) and experience their culture through singing and dancing
- Orientation tour of Durban including a visit to the Durban Botanic Gardens
- Visit to the charming village of Howick and its impressive waterfall
- Overnight in the magnificent Southern Drakensberg Mountains and experience the unspoilt Eastern Cape Coast
- Travel past Nelson Mandela's birthplace and house
- Visit Tsitsikamma National Park and the scenic Storms River Mouth
- Overnight in Knysna, known as the oyster box of South Africa
- Guided tour of the Cango Caves and a guided tractor tour of a working ostrich farm in Oudtshoorn
- Explore the small towns long the famous Route 62 between Cape Town and Oudtshoorn
- Sample top quality Port style wines in Calitzdorp, a town well known for its fortified wines
- Two overnights in Cape Town, spectacularly set at the foot of Table Mountain
- Enjoy a variety of carefully chosen optional **TRAVEL WITH A PURPOSE Activities** that positively impact both the travellers and the destinations they visit.

## SELECTED DEPARTURE DATES – Departs Sunday

| | Jan27 | Feb27 | Mar27 | Apr27 | May27 | Jun27 | Jul27 | Aug27 | Sep27 | Oct27 | Nov27 | Dec27 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **English** | - | - | - | - | 2 | 6 | 4 | 1 | 5 | 3 | - | - |

## VISA REQUIREMENTS

This tour travels through eSwatini (Swaziland) and Lesotho. Please check visa requirements, as certain nationalities may require visas to travel through eSwatini (Swaziland) and Lesotho.

## NOTE

Accommodation check-in on Day 1 is from 14h00. Shuttle service on Day 1 starts at 05h15 and ends at 23h00. If you are arriving on a very early morning or late evening flight, please inform your Travel Agent, to make alternative transfer arrangements.

****FUEL SURCHARGES ARE EXCLUDED FROM ALL RATES AND WILL BE CHARGED SEPARATELY AND SUBJECT TO CHANGE WITHOUT PRIOR NOTICE****

**RACK RATES valid 01/05/27-31/07/27**
R 44 380.00 per person sharing twin/double accommodation
R 55 450.00 per single person

**RACK RATES valid 01/08/27-30/09/27**
R 46 850.00 per person sharing twin/double accommodation
R 59 350.00 per single person

**RACK RATES valid 01/10/27-31/12/27**
R 47 960.00 per person sharing twin/double accommodation
R 61 105.00 per single person

**CHILD POLICY:**
Children aged 8-11 years: 1 Child sharing 1 room with 2 Full Paying adults will qualify for a discount, subject to availability of family rooms and depending on it being high season or low season. Please enquire when making a reservation.

**Accommodation included:**
4* Protea Hotel OR Tambo or similar x 1 night
3* Anew Resort Hazyview Kruger Park or similar x 2 nights
3* Piggs Peak Hotel or similar x 1 night
3* Anew Hotel Hluhluwe or similar x 1 night
4* Protea Hotel Umhlanga Ridge or similar x 1 night
3* Drakensberg Gardens Hotel or similar x 2 nights
4* Crawford's Beach Lodge or similar x 1 night
3* Tsitsikamma Village Inn or similar x 1 night
4* The Rex Hotel or similar x 1 night
3* Protea Hotel Riempie Estate or similar x 1 night
3* Anew Hotel Green Point or similar x 2 nights

**Transportation:**
Transportation is in air-conditioned touring vehicles appropriate to the requirements of the tour

- 2 guests will travel in a sedan vehicle
- 3-10 guests will travel in a 13-seater vehicle
- 11-14 guests will travel in a 15-seater vehicle
- 15-40 guests will travel in a coach

**DAY 1 – SUNDAY** **JOHANNESBURG**

On arrival in Johannesburg at OR Tambo International Airport, you'll be met by your representative and assisted to your shuttle transfer service (unescorted, driver only) that will transfer you to your hotel. You have the remainder of the day at leisure until 19h00 when we all meet at the hotel reception for a welcome briefing on the tour and a chance to meet your fellow travellers.
**Accommodation: Protea Hotel OR Tambo or similar**

**DAY 2 – MONDAY** **JOHANNESBURG - MPUMALANGA**

This morning, we leave early on a long drive to Mpumalanga, dropping several hundred feet into the lush subtropical region of the Lowveld. Travel along the circular Panorama Route, visiting the view sites of the Blyde River Canyon, home to the Three Rondavels and one of the natural wonders of Africa; gasp at the glory of God's Window, with a boundless view of mountains and fertile plains and visit Bourke's Luck Potholes**.**
**Meals: Breakfast**
**Accommodation: Anew Resort Hazyview Kruger Park or similar**
**Distance travelled today: 500 kms**

**DAY 3 – TUESDAY** **MPUMALANGA**

We have a bright and early start to the day to experience the wonders of exploring the Kruger National Park in our closed vehicle. Why not join a thrilling open-vehicle game safari through the Kruger National Park (optional and for own account)? The Kruger National Park is an internationally renowned game reserve of nearly 2 million hectares that supports the largest variety of wildlife species on the African continent. Keep a lookout for the wonderful flora and bird life that abounds. We return to our hotel around lunch time, and your afternoon is at leisure to relax.
**Meals: Packed Breakfast**
**Accommodation: Anew Resort Hazyview Kruger Park or similar**
**Distance travelled today: 200 kms**

**DAY 4 – WEDNESDAY** **MPUMALANGA – eSWATINI (SWAZILAND)**

This morning, we travel to eSwatini (Swaziland), an independent Kingdom within the borders of South Africa, known for its lovely scenery, crafts and colourful indigenous culture. An interactive cultural experience introduces us to the charming people of eSwatini and their traditions. We travel south to our hotel, nestled in the mountainous peaks of eSwatini (Swaziland) for overnight.
**Meals: Breakfast**
**Accommodation: Piggs Peak Hotel or similar**
**Distance travelled today: 200 kms**

**DAY 5 – THURSDAY** **eSWATINI (SWAZILAND) – ST LUCIA AND SURROUNDS**

Depart after an early breakfast on a long drive today, travelling through eSwatini (Swaziland), visiting Ngwenya Glass, where a small group of eSwati craftsmen and women create beautifully handmade items from recycled glass. Our next stop is The Swazi Candles Centre where you will experience local artisans creating colourful, handmade candles. Our journey continues into the Kingdom of KwaZulu-Natal where ancient traditions and modern cultures of both Zulu and Settler have combined into a vibrant society living in peace and harmony. Arrive at your hotel in the late afternoon for overnight.
**Meals: Breakfast**
**Accommodation: Anew Hotel Hluhluwe or similar**
**Distance travelled today: 375 kms**

**DAY 6 – FRIDAY** **ST LUCIA AND SURROUNDS - DURBAN**

Guests have the option to take a morning optional open vehicle game drive in the Hluhluwe-iMfolozi Game Reserve (optional

and for own account), before heading off to Durban. An orientation tour of Durban, that travels along the Golden Mile, the beachfront promenade, The Point Waterfront, and harbour introduces us to this multicultural, vibrant seaside city. The orientation tour concludes with a visit to the Durban Botanic Gardens before arriving at our hotel late afternoon.
**Meals: Breakfast**
**Accommodation: Protea Hotel Umhlanga Ridge or similar**
**Distance travelled today: 320 kms**

**DAY 7 – SATURDAY** **DURBAN - DRAKENSBERG**

After breakfast, head into the majestic Southern Drakensberg Mountains. We visit the impressive 300-foot-high Howick Falls, located in the KwaZulu-Natal Midlands town of Howick. Our journey continues through the Southern Midlands Meander Route, arriving at our hotel, situated on a scenic World Heritage site, mid-afternoon. Your afternoon is at leisure to soak up the surroundings, or enjoy fishing, hiking and even horse riding in clean mountain air (all activities are optional and for own account). Sit down to a sumptuous dinner at your hotel.
**Meals: Breakfast; Dinner**
**Accommodation: Drakensberg Gardens Hotel or similar**
**Distance travelled today: 280 kms**

**DAY 8 – SUNDAY** **DRAKENSBERG**

Enjoy a full day at leisure to soak up the surroundings of the magnificent Southern Drakensberg Mountains. There are also many leisure activities to be enjoyed at the Resort. Consider joining a thrilling 4x4 tour up the spectacular Sani Pass into the mountain Kingdom of Lesotho (optional and for own account). Enjoy an evening dinner at your hotel with a wide variety of local specialities to choose from.
**Meals: Breakfast; Dinner**
**Accommodation: Drakensberg Gardens Hotel or similar**

**DAY 9 – MONDAY** **DRAKENSBERG – EASTERN CAPE COAST**

Depart after an early breakfast, on a long drive to the Eastern Cape entering the fourth of the provinces and the birthplace of Nelson Mandela (fondly known as Madiba). En route we see the old traditional way of life in the former homeland area known as the Transkei and stop for lunch (own account) outside the capital of Mthata. We travel past Nelson Mandela's birthplace and house, arriving late afternoon at our accommodation in Chinsta East, on the beautiful, unspoilt Eastern Cape Coast. A delicious dinner with local delicacies awaits you at your lodge.
**Meals: Breakfast; Dinner**
**Accommodation: Crawfords Beach Lodge or similar**
**Distance travelled today: 520 kms**

**DAY 10 – TUESDAY** **EASTERN CAPE COAST – TSITSIKAMMA**

We awake to the sounds of the crashing waves. The beach stretches on uninterrupted for many kilometres and the thick indigenous beach forest is a haven for an amazing variety of birdlife. We set off on a long drive today, heading to the Tsitsikamma Forest. **Meals: Breakfast**
**Accommodation: Tsitsikamma Village Inn or similar**
**Distance travelled today: 510 kms**

**DAY 11 – WEDNESDAY** **TSITSIKAMMA - KNYSNA**

After breakfast, visit the spectacularly beautiful Tsitsikamma Forest, which provides scenic walking opportunities. A short walk to the Storms River Mouth offers some magnificent views of the gorge and river below. Arrive in Knysna, known as the oyster box of South Africa, for check in at your hotel. Enjoy a dinner filled with culinary delights at the hotel's trendy restaurant.
**Meals: Breakfast; Dinner**
**Accommodation: Rex Hotel or similar**

**Distance travelled today: 92 kms**

**DAY 12 – THURSDAY** **KNYSNA – OUDTSHOORN**

After breakfast, we travel inland over the spectacular Outeniqua Pass to Oudtshoorn, known as the 'feather capital of the world' because of its ostrich industry. We visit a working ostrich farm and then explore the famous Cango Caves, with a walk around its magnificent dripstone formations of stalactites and stalagmites. Overnight in Oudtshoorn**.**

**Meals: Breakfast**
**Accommodation: Protea Hotel Riempie Estate or similar**
**Distance travelled today: 180 kms**

**DAY 13 – FRIDAY** **OUDTSHOORN – CAPE TOWN**

Today is a long journey travelling along the famous Route 62 and through the Little Karoo, ending in Cape Town. On the way we stop off to sample top quality port style wines in Calitzdorp, before continuing via Worcester and the Huguenot Tunnel, arriving in Cape Town in the late afternoon.

**Meals: Breakfast**
**Accommodation: Anew Hotel Green Point or similar**
**Distance travelled today: 420 kms**

**DAY 14 – SATURDAY** **CAPE TOWN (UNESCORTED)**

Enjoy a full day at leisure. Perhaps join a sightseeing tour of Table Mountain and Kirstenbosch Gardens (optional and for own account) or spend the day exploring the magnificent Cape Peninsula and Constantia Winelands (optional and for own account) or join a Robben Island and Cape Town's Anti-Apartheid Struggle tour (optional and for own account). Although a small city, Cape Town is packed with sightseeing attractions, excellent bars, cafes, and restaurants as well as colourful craft markets. Alternatively relax on one of Cape Town's many pristine beaches. Overnight in Cape Town**.**

**Meals: Breakfast**
**Accommodation: Anew Hotel Green Point or similar**

**DAY 15 – SUNDAY** **CAPE TOWN (UNESCORTED)**

This morning after breakfast, check out of the hotel by 11h00. The remainder of the day will be at leisure until your transfer to Cape Town International airport.

**Meals: Breakfast**

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## OPTIONAL SIGHTSEEING EXCURSIONS

Enhance the journey with optional excursions on the tour, available for pre-booking, subject to minimum of 2 adults travelling:

**Rack Rates valid 01/01/27 – 31/12/27:**

**DAY 3 – TUESDAY - KRUGER NATIONAL PARK – FULL DAY OPEN VEHICLE GAME SAFARI – R 1 680.00 per person**
Join a full day open vehicle safari with a highly qualified field guide who is eager to share their knowledge and passion for this unique wilderness area.

**** DAY 3 – TUESDAY - KRUGER NATIONAL PARK – TRAVEL WITH A PURPOSE Activity - FULL DAY OPEN VEHICLE GAME SAFARI including a presentation on the KNP Anti-Poaching Dog Unit– R 1 905.00 per person**
Join a full day open vehicle safari with a highly qualified field guide who is eager to share their knowledge and passion for this unique wilderness area. The game safari includes a presentation on the **KNP Anti-Poaching Dog Unit (Project Watchdog)**, that was established because of the increase in rhino poaching worldwide. Learn about the dogs that are trained to track poachers in the field, detect firearms, ammunition and wildlife products that enter and exit through the Kruger National Park gates. ***A portion of the trip price of this* TRAVEL WITH A PURPOSE Activity *goes towards ensuring that these dogs receive the best possible care in support of the vital work they do.***

**DAY 6 – FRIDAY - HLUHLUWE-IMFOLOZI PARK – MORNING OPEN VEHICLE GAME SAFARI – R 1 330.00 per person**
Enjoy a morning, 3-hour open vehicle safari into the Hluhluwe-Imfolozi Park, Africa's oldest game reserve and world renowned for its highly successful white rhino conservation programme.

**DAY 8 – SUNDAY – SANI PASS 4X4 ADVENTURE TOUR – R 2 060.00 per person**
Join a 4x4 tour up Sani Pass and into the tiny mountain Kingdom of Lesotho (passport & visa requirements apply) which includes lunch at the highest pub in Africa. The onus is on the guest to check applicable Visa conditions e.g., if multiple or single-entry visas are needed.

**DAY 14 – SATURDAY – CAPE TOWN – AFRICAN DINNER & DRUMMING – R 1 510.00 per person**
Join a fun filled evening of interactive entertainment and delectable food at Gold Restaurant.

**DAY 14 – SATURDAY – CAPE TOWN – MORNING TABLE MOUNTAIN & KIRSTENBOSCH GARDENS - R 1 450.00 per person, excluding the cost of the Table Mountain cable way ticket.**
Travel by cable car to the top of Table Mountain (weather permitting), then descend to explore Kirstenbosch Botanical Gardens, acclaimed as one of the great botanic gardens of the world.

**DAY 14 – SATURDAY – CAPE TOWN – FULL DAY TABLE MOUNTAIN, CAPE PENINSULA & CONSTANTIA WINELANDS – R 2 585.00 per person**
Your local guide will show you where to snap the best photos of Cape Town's most iconic sights. First stop is Table Mountain (cable way ticket for own account), followed by Cape Point Nature Reserve, for a picture of the famous Cape Point lighthouse dating back to 1859. Visit Boulders Beach (entrance fee for own account), home to a colony of African Penguins and then to Muizenberg Beach, one of the most popular Cape Town beaches, dotted with colourful beach huts along the sand and locally known as 'surfers paradise'. Head to Groot Constantia Wine Estate, for a wine tasting (with souvenir crystal glass included) and wander through the vineyards.

**DAY 14 – SATURDAY – CAPE TOWN – FULL DAY CAPE PENINSULA TOUR – R 2 275.00 per person**
Join this full day tour that explores the dramatic coastline of the Cape Peninsula including a visit to Boulders Beach penguin colony (entrance fee for own account) and Cape Point Nature Reserve.

**DAY 14 – SATURDAY – CAPE TOWN – MORNING ANTI-APARTHEID TOUR - R 1 100.00 per person**
Travel with an expert local guide to Athlone on the Cape Flats and experience the struggle against apartheid through the eyes of a local. Enjoy a famous local street food delicacy, The Gatsby, that is thought to have originated in the heart of the Cape Flats.

**** DAY 14 – SATURDAY – CAPE TOWN – TRAVEL WITH A PURPOSE Activity - MARINE BIG FIVE SAFARI EXPERIENCE – R 4 735.00 per person**

On a 2-hour cruise from Gansbaai, Marine Biologists will be on hand to explain more about the amazing animals that visit our shores**.** Tour includes return transfers of 2½ hours per one way from Cape Town city centre. ***A portion of the monies paid by guests for this* TRAVEL WITH A PURPOSE Activity *go towards the Dyer Island Conservation Trust that delivers conservation and research programmes to protect the biodiversity of the marine eco-system surrounding Dyer Island.***

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# TERMS AND CONDITIONS OF BUSINESS

## 1 UNDERTAKING

Cullinan Guided Journeys undertake to provide all services offered subject to the terms and conditions set out herein, which terms and conditions are accepted by the guest.

## 2 DEFINITION

Cullinan Guided Journeys mean Cullinan Holdings LTD T/A Cullinan Guided Journeys

Guests mean: Individuals, groups, companies or other legal persons using the services offered by Cullinan Guided Journeys and includes the agents of guests.

Services mean: The provision of accommodations and/or transportation and/or meals as offered by Cullinan Guided Journeys and accepted by the guest.

## 3 TERMS OF PAYMENT

**3.1** Full payment of the quoted tour price is required 45 days before commencement of services (N.B: For tours that include Blue Train and/or Private Game Reserves and Lodges, a different schedule of deposits, payments and cancellation fees apply. This will be provided when applicable.)

**Notes**

i) Bookings made within 45 days of commencement of services must be accompanied by full payment of the tour plus rooming list.

ii) Where circumstances do not permit the timeous receipt of funds, explicit confirmation of transfer of funds will enable us to reserve services.

**3.2** If payments are made in negotiable foreign currency, the payer will be responsible for any short payment resulting from exchange rate fluctuations. The exchange rate applied by the official bankers of Cullinan Guided Journeys on receipt of moneys will be accepted as the applicable rate.

**3.3** If the required final payment is not received by due date, Cullinan Guided Journeys reserve the right to withdraw services.

**3.4** Prices are subject to alteration without prior notice. Prices are subject to adjustment in the event of changes in government-imposed taxes, fuel price, airfares, hotel charges. Tourism levies and the introduction of national, regional or local taxes or levies of whatever nature.

**3.5** All prices are quoted in ZA Rand or U.S.$ unless otherwise explicitly agreed. Payment in the approved foreign currency will be accepted at the rate of exchange applied by the bankers of Cullinan Guided Journeys at the time of receipt of payment. Any shortfall resulting from exchange rate fluctuations will be for the account of the guest.

## 4 CANCELLATIONS

### 4.1 General Conditions

**4.1.1** Cancellations made more than 45 days prior to arrival will not normally result in cancellation fees being charged. However;

**4.1.2** Cullinan Guided Journeys reserve the right to recover any costs incurred or charges received from suppliers up to the date of cancellation.

**4.1.3** In the event of services being cancelled 45 days or less, prior to arrival, the following cancellation fees will apply.

- 45 days to 36 days before commencement of services: 25% total quoted tour price due. (Subject to 2. above)
- 35 days to 16 days before commencement of services: 50% of total quoted tour price due. (Subject to 2. above)
- 15 days or less before commencement of services: 100% of the total quoted tour price due

We recommend that you ensure that your guests take adequate personal cancellation insurance cover before

departure from home.

### 4.2 Special Conditions

For tours that include services of certain suppliers with more stringent policies, e.g., National Parks Board, Blue Train, Private Lodges and others, different cancellation fees will be enforceable. These will be provided when applicable.

## 5 CHILD POLICY

Due to the potential disruption of the tour and other guests we regret that we do not accept reservations for children under the age of 2 years, on any Day Tour. The minimum age for Long Distance Tours is 8 years old.

## 6 CHILDREN DISCOUNTS

CHILDREN DISCOUNTS are available for certain tours. However, specific restrictions apply. Please enquire when making reservations.

## 7 AIRLINES

### Cancellations and refunds

In the event of cancellation or failure, for any reason whatsoever, to use confirmed space, as ticketed, 25% (twenty five percent) of the applicable airfare will be forfeited. A change of reservation constitutes a cancellation. Extension of ticket validity is no permitted, save when a guest is hospitalised due to illness or in the event of death of a member of the guest's immediate family.

### Responsibilities and booking conditions

All airfare reservations are arranged subject to the conditions imposed by the respective airline.

## 8 ACCOMMODATION

Accommodation is as specified in the itinerary or brochure and is based on 2 people sharing a twin-bedded room. The use of specific accommodation is subject to availability. Cullinan Guided Journeys reserve the right to make use of alternative accommodation. This will in no way affect the price of the tour. Single accommodation is available at an extra cost on a first come first served basis.

## 9 MEALS

Meals included are as specified in the tour itinerary. Please check the applicable itinerary for details.

## 10 TRANSPORT

Transportation is in air-conditioned touring vehicles, coaches, minibuses or sedan vehicles appropriate to the requirements of the tour. Cullinan Guided Journeys therefore reserve the right to use smaller coaches, minibuses or sedan vehicles on its guided tours should the number of guests participating reduce sufficiently to warrant this.

## 11 FOREIGN LANGUAGE GUIDED TOURS

11.1 **LONG DISTANCE TOURS:** Tours are conducted in English

11.2 **DAY TOURS:** Tours are conducted in English

## 12 HEALTH AND VISAS

Agents and guests are required to ensure that all such requirements are attended to as Cullinan Guided Journeys accept no responsibility in this regard.

## 13 LUGGAGE AND PERSONAL PROPERTY

One suitcase and one overnight bag per person is allowed. Cullinan Guided Journeys accept no responsibility for loss or damage to

luggage or personal property from whatsoever cause arising. Guests are advised to take up adequate insurance cover.

## 14 RIGHT OF ADMISSION RESERVED

Cullinan Guided Journeys shall at its discretion arrange seating of guests, and other conduct rules, and reserves the right at its discretion to decline to accept or retain any person as a guest. Guests shall obey lawful instruction of any employee of Cullinan Guided Journeys.

## 15 SMOKING

Smoking is not permitted on any guided tour. Regular comfort stops are included en route.

## 16 CHECK IN TIME

Guests shall check in at all departure points at least 30 minutes before the scheduled departure time. Cullinan Guided Journeys do not accept responsibility for any guests who fail to comply with this condition.

## 17 DELAYS

Cullinan Guided Journeys shall not be responsible for the consequences of any delays whether arising from accidents, breakdowns, or any other cause.

## 18 RESPONSIBILITY

Cullinan Guided Journeys carry comprehensive passenger liability insurance, details of which will be made available on request. Cullinan Guided Journeys are not responsible for any damages sustained by any guest as a result of any act or omission whatsoever of any hotel, airline or other person, notwithstanding the fact the Cullinan Guided Journeys acted as the agent of such hotel, airline or other person. Cullinan Guided Journeys strictly follow the SA Government approved TBCSA Health and Safety COVID-19 Protocols. Should guests present COVID-19 symptoms, COVID testing, and quarantine will be at their own cost. We recommend that you ensure that your guests take adequate personal travel insurance cover before departure from home.

## 19 ALTERATIONS

All tours, charters, hires, itineraries, travel arrangements, hotel accommodation and other arrangements are subject to alterations or cancellations at any time without prior notice and for any reason, at the sole and absolute discretion of Cullinan Guided Journeys. Cullinan Guided journeys shall not be responsible for any damages whatsoever arising from any such alterations or cancellation.

## 20 STANDARD AND SAFETY

Cullinan Guided Journeys undertake that:

**20.1** Vehicles provided are large enough to accommodate the number of guests and luggage as is specified in Clause 13

**20.2** All drivers are licensed in terms of local legislation

**20.3** All vehicles are safe and comply with relevant safety regulations

## 21 PROTECTION OF PERSONAL INFORMATION ACT ("POPI")

**21.1** "**Operator**" means an operator as defined in the Protection of Personal Information Act, 4 of 2013;

**21.2** "**Personal Information**" means personal information as defined in the Protection of Personal Information Act, 4 of 2013;

**21.3 Protection of Personal Information**

You hereby authorise Cullinan Guided Journeys to collect your Personal Information as it is relevant to this Agreement and/or service which we are providing for you or is deemed to be relevant for the provision of such service.

Cullinan Guided Journeys is committed to the adherence of national legislation and regulations pertaining to the safeguarding of data privacy.

Cullinan Guided Journeys shall use information previously provided by you to perform our services and to amongst other things, process invoices, credit notes, statements and any other document related to the services.

You confirm that we may share your personal information with the following persons, who have an obligation to keep the personal information secure and confidential:

1. Employees of Cullinan Guided Journeys who are required to be informed of the personal information in order to attend to the services supplied and;

2. All third parties who may assist us in supplying the services.

We undertake not to disclose your personal information unless it is legally or contractually required to do so.
We agree to use all reasonable efforts to ensure your personal information in our possession is kept confidential, stored in a secure manner and processed in terms of POPI.

You hereby acknowledge and warrant that:

1. Cullinan Guided Journeys is entitled to process and store any such Personal Information in the manner set out in Cullinan Guided Journeys' Privacy Policy, available on the website www.cullinanguidedjourneys.com;
2. Cullinan Guided Journeys is entitled and authorised by you to transfer any Personal Information to any of its Operators; and
3. Cullinan Guided Journeys is entitled to store and back-up your Personal Information on its servers.

You confirm that you have read and agree to Cullinan Guided Journeys' Privacy Policy and hereby provide your consent to Cullinan Guided Journeys to process your personal information and acknowledge that you understand the purpose for which it is required and for which it will be used.

## 22 LAW

The law of the Republic of South Africa shall govern the relationship between Cullinan Guided Journeys and the guest and the Courts of the Republic of South Africa shall have sole jurisdiction in respect of any claims and/or disputes which may arise between Cullinan Guided Journeys and the guest or Agent.