

SOUTH AFRICA ODYSSEY SMALL GROUP CLASSIC TOUR

The South Africa Odyssey is an exceptional, long wandering journey through South Africa. From city life to adventure, wildlife to culture, breath-taking scenery to sun-soaked coasts, South Africa is a premier travel destination.

Our Odyssey begins in Johannesburg and travels through Mpumalanga, with visits along the Panorama Route as well as the Kruger National Park, a safari extravaganza. Once you have encountered the wildlife of the country, you will then travel to the Kingdom of eSwatini, where a vibrant cultural journey inspires. Zululand is where ancient kings once hunted, where the Big Five now roam, conserved, and protected. The last leg of the odyssey is a Garden Route journey including a trip to Hermanus, a whale-watching mecca (in season) ending with a few days spent in the city of Cape Town.

DATE	ROUTING
DAY 1 – Sunday	JOHANNESBURG
DAY 2 – Monday	JOHANNESBURG – MPUMALANGA
DAY 3 – Tuesday	MPUMALANGA
DAY 4 – Wednesday	MPUMALANGA
DAY 5 – Thursday	MPUMALANGA – eSWATINI (SWAZILAND)
DAY 6 – Friday	eSWATINI (SWAZILAND) – ZULULAND
DAY 7 – Saturday	ZULULAND – GQEBERHA (PORT ELIZABETH) - TSITSIKAMMA
DAY 8 – Sunday	TSITSIKAMMA – KNYSNA
DAY 9 – Monday	KNYSNA – OUDTSHOORN
DAY 10 – Tuesday	OUDTSHOORN - HERMANUS
DAY 11 – Wednesday	HERMANUS – CAPE TOWN
DAY 12 – Thursday	CAPE TOWN
DAY 13 – Friday	CAPE TOWN
DAY 14 – Saturday	CAPE TOWN
END OF TOUR	



Small Group Classic Tour

Minimum 2 guests / Maximum 10 guests

Our Classic Tours travel with a maximum of 10 guests and offer centrally located accommodation and the perfect balance of included sightseeing excursions and free time.

DURATION

14 Days/13 Nights

ROUTING

JOHANNESBURG - CAPE TOWN

TOUR INCLUDES

- 20 Meals: 13 breakfasts, 2 lunches, 5 dinners including gratuities (excluding all beverages)
- 13 Nights' accommodation including portorage
- Transportation including toll fees in air-conditioned vehicles
- Services of a professional English-speaking tour guide
- Entrance fees as specified in the itinerary
- Bottled water in eco-friendly packaging

TOUR HIGHLIGHTS

- Visit the beautiful and unspoilt Mac-Mac Falls
- Visit the spectacularly scenic Three Rondavels, Bourke's Luck Potholes and God's Window
- Experience an open vehicle game safari in the Kruger National Park including a presentation on the KNP anti-poaching Dog Unit
- Meet the friendly people of eSwatini (Swaziland) and experience their culture through singing and dancing
- Enjoy an authentic dinner in the Storms River Village, tucked away in the lush Tsitsikamma forest
- Visit Tsitsikamma National Park and the scenic Storms River Mouth
- Enjoy a delicious dinner at a delightful lagoon side restaurant in Knysna
- Visit the 'Dolphin Point' lookout in Wilderness, with spectacular views of Wilderness beach and beyond
- Visit the Outeniqua Transport Museum
- Guided tour of the Cango Caves and a guided tour of a working ostrich farm in Oudtshoorn
- Enjoy a memorable lunch of local specialities in a 1902 Victorian Manor House in Oudtshoorn
- Visit a rural farm school in the Barrydale area with the opportunity to interact with the children. This visit supports our Barrydale Farm School Development Fund that encourages local education of underprivileged children in rural communities. School will be closed 01 – 12 Jan; 20 Mar - 05 April; 26 Jun.– 19 Jul; 23 September – 04 Oct; 09 - 31 December 2027
- Explore the small towns along the well-known Route 62
- Visit Hermanus, a seaside resort in the heart of the whale route
- Home hosted dinner experience with a local family in Cape Town
- Three overnights in Cape Town, spectacularly set at the foot of Table Mountain
- Full Day Cape Peninsula Tour including the Cape of Good Hope, 'the fairest cape in the whole circumference of the earth'
- Enjoy a variety of carefully chosen optional **TRAVEL WITH A PURPOSE Activities** that positively impact both the travellers and the destinations they visit.
- **The 7-day Kruger and the Kingdoms Tour and the 5-day Garden Route Uncovered Tour are modules of the 14-day SA Odyssey Tour, hence guests travelling on the Kruger and the Kingdoms Tour will depart the tour in Umhlanga (Durban) and guests travelling on the Garden Route Uncovered Tour could join the tour in Gqeberha (Port Elizabeth)**

EXCLUDES

FLIGHT: DURBAN (UMHLANGA) – GQEBERHA (PORT ELIZABETH) (DUR/PLZ) and departure tax on Day 7.
Recommended flight – FA421 departing Durban at 14h00, arriving Gqeberha (Port Elizabeth) 15h30.

SELECTED DEPARTURE DATES

	Jan27	Feb27	Mar27	Apr27	May27	Jun27	Jul27	Aug27	Sep27	Oct27	Nov27	Dec27
English	3;17	7;14;28	7;14;28	4;18	2;16	6;20	4;18	1;15;29	5;19;26	3;10;24	7;14;28	5

VISA REQUIREMENTS

This tour travels through eSwatini (Swaziland). Please check visa requirements, as certain nationalities may require visas to travel through eSwatini (Swaziland).

****FUEL SURCHARGES ARE EXCLUDED FROM ALL RATES AND WILL BE CHARGED SEPARATELY AND SUBJECT TO CHANGE WITHOUT PRIOR NOTICE****

RACK RATES valid 01/01/27-16/01/27 & 01/03/27-30/04/27

R 70 540.00 per person sharing twin/double accommodation

R 86 470.00 per single person

Rates exclude cost of Durban (Umhlanga) – Gqeberha (Port Elizabeth) flight on Day 7

RACK RATES valid 17/01/27-28/02/27

R 72 950.00 per person sharing twin/double accommodation

R 92 440.00 per single person

Rates exclude cost of Durban (Umhlanga) – Gqeberha (Port Elizabeth) flight on Day 7

RACK RATES valid 01/05/27-31/08/27

R 67 990.00 per person sharing twin/double accommodation

R 81 375.00 per single person

Rates exclude cost of Durban (Umhlanga) – Gqeberha (Port Elizabeth) flight on Day 7

RACK RATES valid 01/09/27-31/12/27

R 72 950.00 per person sharing twin/double accommodation

R 89 795.00 per single person

Rates exclude cost of Durban (Umhlanga) – Gqeberha (Port Elizabeth) flight on Day 7

CHILD POLICY:

No children under 12 years old are allowed on the Tour

Accommodation included:

4* Protea Hotel Balalaika or similar x 1 night

3* Hippo Hollow Country Estate or similar x 3 nights

4* The Royal Villas or similar x 1 night

3* Anew Hotel Hluhluwe or similar x 1 night

3* Tsitsikamma Village Inn (village room) or similar x 1 night

4* Rex Hotel or similar x 1 night

4* Hlangana Lodge or similar x 1 night

4* Auberge Burgundy Boutique Hotel or similar x 1 night

4* President Hotel or similar x 3 nights

Transportation:

Transportation is in air-conditioned touring vehicles appropriate to the requirements of the tour

- 2 guests will travel in a sedan vehicle
- 3-10 guests will travel in a 13-seater vehicle

DAY 1 – SUNDAY

JOHANNESBURG

On arrival in Johannesburg at OR Tambo International Airport, you'll be met by your representative and transferred to your hotel. Johannesburg is the largest and most populous city in South Africa. It is also the source of a large-scale gold and diamond trade due to its location on the mineral-rich Witwatersrand range of hills. The remainder of the day is at leisure and unescorted. Why not enjoy an optional (own account) sightseeing tour of Soweto & Apartheid Museum, learning more about the struggle for freedom in South Africa, or simply relax at your hotel? At 19h00 we will meet at reception for a briefing on the tour and a chance to meet fellow travellers.

Accommodation: Protea Hotel Balalaika or similar

Distance travelled today: 35 kms

DAY 2 – MONDAY

JOHANNESBURG - MPUMALANGA

Depart Johannesburg after breakfast, on a long drive today, heading to the Mpumalanga Province, known as "Paradise Country". Dropping several hundred feet into the lush subtropical region of the Lowveld, we travel past the small town of Waterval Boven, nestled in the Drakensberg Mountains. Continue through spectacular scenery to the historic logging town of Sabie, once a gold mining town. Visit the beautiful and unspoilt Mac-Mac Falls, a 65-meter waterfall on the Mac-Mac River. Arrive late afternoon into Hazyview, the safari hub of the Kruger National Park.

Meals: Breakfast; Dinner

Accommodation: Hippo Hollow Country Estate or similar

Distance travelled today: 440 kms

DAY 3 – TUESDAY

MPUMALANGA

After an early morning breakfast, we'll drive along the spectacular '**Panorama Route**', offering views of amazing scenery including the 26-kilometre long **Blyde River Canyon** (home to the **Three Rondavels**), **Bourke's Luck Potholes** and historic **God's Window**, a breath-taking view (weather permitting) of the edge of the escarpment taking in the Kruger National Park. We arrive back in Hazyview in the late afternoon where the remainder of the day is at leisure to relax.

Meals: Breakfast

Accommodation: Hippo Hollow Country Estate or similar

Distance travelled today: 320 kms

DAY 4 – WEDNESDAY

MPUMALANGA

The day begins with early morning coffee or tea, followed by a thrilling **open vehicle game safari** through the **Kruger National Park** with pre-packed breakfast. Kruger is one of the world's greatest national parks, home to a stunning array of wildlife. Search for the 'Big Five' (rhino, buffalo, lion, leopard, and elephant) as well as prolific birdlife and numerous other game species. The game safari includes a presentation on the **Anti-Poaching Dog Unit (Project Watchdog)**, that was established because of the increase in rhino poaching worldwide. Learn about the dogs that are trained to track poachers in the field, detect firearms, ammunition and wildlife products that enter and exit through the Kruger National Park gates. ***A portion of the trip price of this TRAVEL WITH A PURPOSE Activity goes towards ensuring that these dogs receive the best possible care in support of the vital work they do.*** The afternoon is at leisure at your hotel. An afternoon open vehicle game drive is available as an extension to the morning game drive (optional and for own account).

Meals: Breakfast

Accommodation: Hippo Hollow Country Estate or similar

Distance travelled today: 120 kms

DAY 5 – THURSDAY

MPUMALANGA – eSWATINI (SWAZILAND)

This morning, we travel to **eSwatini** (Swaziland), an independent Kingdom within the borders of South Africa, known for its lovely scenery, crafts and colourful indigenous culture. An interactive **cultural experience** inclusive of lunch, introduces us to the charming people of eSwatini (Swaziland) and their traditions. Visit the Ngwenya glass factory, where visitors can watch talented glass blowers create a range of exquisite wares made from recycled glass. We travel further to the beautiful Ezulwini Valley for overnight in eSwatini (Swaziland) and a sumptuous dinner at your hotel.

Meals: Breakfast; Lunch; Dinner

Accommodation: The Royal Villas or similar

Distance travelled today: 310 kms

DAY 6 – FRIDAY

eSWATINI (SWAZILAND) - ZULULAN

After breakfast, visit the **Swazi candle factory**, where visitors can watch wax artists make beautiful candles. Continue south through eSwatini (Swaziland), before re-entering South Africa. Embark on a long drive into Zululand, passing traditional round huts and endless vistas. There is an option to enjoy an afternoon **open vehicle game safari** (optional and for own account) in the **Hluhluwe-iMfolozi Game Reserve**, which contains an immense diversity of fauna and flora and is particularly famous for its conservation of black and white rhino. Overnight in Hluhluwe-iMfolozi region.

Meals: Breakfast

Accommodation: Anew Hotel Hluhluwe or similar

Distance travelled today: 360 kms

DAY 7 – SATURDAY

ZULULAND – DURBAN – GQEBERHA (PORT ELIZABETH) - TSITSIKAMMA

The day begins with an early breakfast before departing for Durban, travelling past traditional Zulu Kraals, Eucalyptus plantations and sugar cane fields. We arrive at Durban (Umhlanga) airport for the short southward flight to Gqeberha (Port Elizabeth), where we will be met by our representative and once everyone has arrived, we head westwards along the **Garden Route**, which follows the Indian Ocean coastline, and is bordered inland by soaring mountain ranges and indigenous forests. Enjoy an authentic dinner in the Storms River Village, tucked away in the lush Tsitsikamma forest. Overnight in the Tsitsikamma area.

Meals: Breakfast; Dinner

Accommodation: Tsitsikamma Village Inn or similar

Distance travelled today: 430 kms

DAY 8 – SUNDAY

TSITSIKAMMA - KNYSNA

After breakfast, visit the spectacularly beautiful **Tsitsikamma National Park and Storms River Mouth** (weather permitting). The Tsitsikamma National Park incorporates 80 km of rocky coastline with spectacular sea and landscapes, a remote mountainous region with secluded valleys covered in mountain Fynbos and temperate high forests with deep river gorges leading down to the sea. Our next stop is **Mungo, a family owned and managed textile mill in Plettenberg Bay**, producing fine quality textiles, using antique looms alongside modern weaving technology. Afterwards we'll continue our travels to Knysna, known as the oyster box of South Africa, nestling on the banks of a beautiful lagoon, in the heart of the Garden Route. Visit the famous Eastern Head, where you will enjoy spectacular views of the **Knysna Heads** (weather permitting) before sitting down for dinner at Drydock Restaurant, renowned for dishes with glorious aromas and flavours, using the finest local ingredients and freshly picked herbs from the region.

Meals: Breakfast; Dinner

Accommodation: Rex Hotel or similar

Distance travelled today: 100 kms

DAY 9 – MONDAY

KNYSNA - OUDTSHOORN

After breakfast, visit the **Outeniqua Transport Museum** in George. This museum offers a unique experience of the Garden Route's railway history, showcasing a vast collection of vintage vehicles, locomotives and other transport related artifacts. Travel through the **Outeniqua Pass** to **Oudtshoorn**, known as the "ostrich capital" and the centre of the world's Ostrich farming industry. Along the way, visit '**Dolphin Point**', an extraordinary viewpoint in Wilderness. In Oudtshoorn, we'll experience a fun filled interactive ostrich tractor farm tour. Afterwards, we'll enjoy a memorable lunch of local specialities in a 1902 Victoria Manor House on a family-owned and managed ostrich farm, before taking a tour of the spectacular limestone caverns of the **Cango Caves**, one of the world's great natural wonders, sculpted by nature through the ages. We will arrive at our hotel in the late afternoon, in time to check in and relax before dinner (for own account). Overnight in Oudtshoorn.

Meals: Breakfast; Lunch

Accommodation: Hlangana Lodge or similar

Distance travelled today: 210 kms

DAY 10 – TUESDAY

OUDTSHOORN - HERMANUS

There is an option (for own account and subject to availability) to enjoy an early morning **Meerkat Safari**. Witness these incredible wild habituated creatures emerging out of their burrows, in time to soak up the sun before they head about their daily activities (weather permitting). **A portion of the monies paid by guests for this TRAVEL WITH A PURPOSE Activity goes towards the Buffelsdrift Foundation, that focusses on Wildlife conservation in the Klein Karoo region, habitat conservation and the local community.** After this thrilling experience, head back for a delicious breakfast. After breakfast, the journey continues through the 'Little Karoo' to **Barrydale**, where you will have the opportunity to visit a **local farm school**, to interact with the children and teachers, spending time with them in the classroom, learning more about this rural community. **A portion of the trip monies go towards our Barrydale Farm School Development Fund, that supports local education of underprivileged children in rural communities.** (The school visit is subject to the school being open). Continue via the Tradouw's pass to Swellendam and then further to the seaside resort of Hermanus, known as the heart of the whale route, offering the best land-based whale watching (August-November) in the world. Overnight in Hermanus

Meals: Breakfast

Accommodation: Auberge Burgundy or similar

Distance travelled today: 365 kms

DAY 11 – WEDNESDAY

HERMANUS – CAPE TOWN

After a leisurely breakfast, depart Hermanus and continue to Somerset West, travelling via the spectacularly scenic coastal road and then onwards to Stellenbosch, set in the beautiful Cape Winelands. You'll have some free time to explore the town's oak-shaded streets, cafés, boutiques, and art galleries before travelling to Cape Town for overnight.

Meals: Breakfast

Accommodation: The President Hotel or similar

Distance travelled today: 160 kms

DAY 12 – THURSDAY

CAPE TOWN (UNESCORTED)

Enjoy a full day at leisure. Perhaps join a sightseeing tour of **Table Mountain & Kirstenbosch Gardens** (own account) or join us for a tour of **Robben Island & Cape Town's Apartheid History** (own account). Although a small city, Cape Town is packed with sightseeing attractions, excellent bars, cafés, and restaurants as well as colourful craft markets. Meet a local South African family and visit their home. Experience a typical home cooked three course South African meal in a relaxed and comfortable environment with interesting conversation about the way of life in South Africa. Overnight in Cape Town.

Meals: Breakfast; Dinner

Accommodation: The President Hotel or similar

Distance travelled today: 20 kms

DAY 13 – FRIDAY

CAPE TOWN

Enjoy a full day tour of the **Cape Peninsula**, offering some of the most spectacular coastal scenery in the world. Drive through Sea Point, the seaside village of **Hout Bay** and then on to **Cape Point** where (by tradition) it is said that the Atlantic and Indian Oceans meet. We'll return to Cape Town by way of **Simon's Town**, where we visit the **Penguin colony at Boulders Beach** (entrance fee for own account) and Fish Hoek fishing village. Overnight in Cape Town.

Meals: Breakfast

Accommodation: The President Hotel or similar

Distance travelled today: 200 kms

DAY 14 – SATURDAY

CAPE TOWN

Enjoy some last-minute shopping (unescorted) or sightseeing (own account). Perhaps wander through the variety of shops and boutiques catering for all tastes and budgets at the Victoria & Alfred Waterfront. Later you will be transferred to the airport, harbour, or railway station for your onward journey.

Meals: Breakfast

OPTIONAL SIGHTSEEING EXCURSIONS

Enhance your journey with optional excursions, available for pre-booking, subject to a minimum of 2 adults travelling:

Rack Rates valid 01/01/27 – 31/12/27:

DAY 1 – SUNDAY – JOHANNESBURG – AFTERNOON SOWETO & APARTHEID MUSEUM TOUR – R 2 940.00 per person

On this tour we will discover Soweto and the surrounding area, driving past Chris Hani Baragwanath Hospital, Orlando Power Station, Mandela House Museum, Desmond Tutu's House, the Hector Pieterse Memorial & Museum and the Regina Mundi Church. Afterwards we will head towards the Apartheid Museum, where you will have the opportunity to discover the history of the Apartheid era on your own.

DAY 4 – WEDNESDAY – KRUGER NATIONAL PARK – AFTERNOON OPEN VEHICLE GAME SAFARI – R 1 185.00 per person

For the wildlife enthusiasts a second open vehicle safari, as an extension to the morning safari, in one of the world's most renowned game reserves.

DAY 6 – FRIDAY – HLUHLUWE-IMFOLOZI PARK – AFTERNOON OPEN VEHICLE GAME SAFARI – R 1 330.00 per person

Enjoy an afternoon, 3-hour open vehicle game safari into the Hluhluwe-Imfolozi Park, Africa's oldest game reserve and world renowned for its highly successful white rhino conservation programme.

**** DAY 8 – SUNDAY – PLETTENBERG BAY – TRAVEL WITH A PURPOSE Activity – MONKEYLAND PRIMATE SANCTUARY – R 570.00 per person**

There is an option to visit **Monkeyland Primate Sanctuary**, where you will be able to see a variety of primates, roaming free in the forest. *A portion of the trip price of this TRAVEL WITH A PURPOSE Activity, goes towards ensuring that these already endangered species can survive and reproduce for a future reintroduction into the wild.*

**** DAY 8 – SUNDAY – PLETTENBERG BAY – TRAVEL WITH A PURPOSE Activity – BIRDS OF EDEN SANCTUARY – R 570.00 per person**

There is an option to visit the **Birds of Eden Sanctuary**, the biggest single free flight aviary in the world. The sanctuary was developed to create a safe environment in which to release a large collection of free-flight African birds. *A portion of the trip price of this TRAVEL WITH A PURPOSE Activity goes towards protecting genetically pure species of various Taxa in a semi-wild state and to hold the seeds of these Taxa for future reintroduction into the wild.*

**** DAY 10 – TUESDAY - OUDTSHOORN – TRAVEL WITH A PURPOSE Activity - EARLY MORNING MEERKAT SAFARI – R 1 140.00 per person**

There is an option to enjoy an early morning Meerkat Safari. Witness these incredible wild habituated creatures emerging out of their burrows, in time to soak up the sun before they head about their daily activities (weather permitting & subject to availability at the time of booking). *A portion of the monies paid by guests for this TRAVEL WITH A PURPOSE Activity go towards the Buffelsdrift Foundation, that focusses on Wildlife conservation in the Klein Karoo region, habitat conservation and the local community.*

DAY 12 – THURSDAY – CAPE TOWN – MORNING TABLE MOUNTAIN & KIRSTENBOSCH GARDENS - R 1 450.00 per person, excluding the cost of the Table Mountain cable way ticket.

Travel by cable car to the top of Table Mountain (weather permitting), then descend to explore Kirstenbosch Botanical Gardens, acclaimed as one of the great botanic gardens of the world.

DAY 12 – THURSDAY – CAPE TOWN – MORNING ANTI-APARTHEID TOUR - R 1 100.00 per person

Travel with an expert local guide to Athlone on the Cape Flats and experience the struggle against apartheid through the eyes of a local. Enjoy a famous local street food delicacy, The Gatsby, that is thought to have originated in the heart of the Cape Flats.

DAY 12 – THURSDAY – CAPE TOWN – FULL DAY CAPE WINELANDS WITH FAIRVIEW WINE ESTATE & BABYLONSTOREN WINE FARM EXPERIENCE – R 1 970.00 per person

Join us for an authentic, local experience on a day out in the picturesque Cape Winelands. Visit Fairview wine estate, a local cheesery and working wine farm that specializes in the production of handmade cheeses paired with a wine tasting, followed by a visit to Babylonstoren wine farm with its botanically diverse fruit and vegetable garden for a second wine tasting.

**** DAY 12 – THURSDAY – CAPE TOWN – TRAVEL WITH A PURPOSE Activity - MARINE BIG FIVE SAFARI EXPERIENCE – R 4 735.00 per person**

On a 2-hour cruise from Gansbaai, Marine Biologists will be on hand to explain more about the amazing animals that visit our shores. Tour includes return transfers of 2½ hours per one way from Cape Town city centre. ***A portion of the monies paid by guests for this TRAVEL WITH A PURPOSE Activity go towards the Dyer Island Conservation Trust that delivers conservation and research programmes to protect the biodiversity of the marine eco-system surrounding Dyer Island.***

TERMS AND CONDITIONS OF BUSINESS

1 UNDERTAKING

Cullinan Guided Journeys undertake to provide all services offered subject to the terms and conditions set out herein, which terms and conditions are accepted by the guest.

2 DEFINITION

Cullinan Guided Journeys mean Cullinan Holdings LTD T/A Cullinan Guided Journeys

Guests mean: Individuals, groups, companies or other legal persons using the services offered by Cullinan Guided Journeys and includes the agents of guests.

Services mean: The provision of accommodations and/or transportation and/or meals as offered by Cullinan Guided Journeys and accepted by the guest.

3 TERMS OF PAYMENT

3.1 Full payment of the quoted tour price is required 45 days before commencement of services (N.B: For tours that include Blue Train and/or Private Game Reserves and Lodges, a different schedule of deposits, payments and cancellation fees apply. This will be provided when applicable.)

Notes

- i) Bookings made within 45 days of commencement of services must be accompanied by full payment of the tour plus rooming list.
- ii) Where circumstances do not permit the timely receipt of funds, explicit confirmation of transfer of funds will enable us to reserve services.

3.2 If payments are made in negotiable foreign currency, the payer will be responsible for any short payment resulting from exchange rate fluctuations. The exchange rate applied by the official bankers of Cullinan Guided Journeys on receipt of moneys will be accepted as the applicable rate.

3.3 If the required final payment is not received by due date, Cullinan Guided Journeys reserve the right to withdraw services.

3.4 Prices are subject to alteration without prior notice. Prices are subject to adjustment in the event of changes in government-imposed taxes, fuel price, airfares, hotel charges. Tourism levies and the introduction of national, regional or local taxes or levies of whatever nature.

3.5 All prices are quoted in ZA Rand or U.S.\$ unless otherwise explicitly agreed. Payment in the approved foreign currency will be accepted at the rate of exchange applied by the bankers of Cullinan Guided Journeys at the time of receipt of payment. Any shortfall resulting from exchange rate fluctuations will be for the account of the guest.

4 CANCELLATIONS

4.1 General Conditions

4.1.1 Cancellations made more than 45 days prior to arrival will not normally result in cancellation fees being charged. However;

4.1.2 Cullinan Guided Journeys reserve the right to recover any costs incurred or charges received from suppliers up to the date of cancellation.

4.1.3 In the event of services being cancelled 45 days or less, prior to arrival, the following cancellation fees will apply.

- 45 days to 36 days before commencement of services: 25% total quoted tour price due.
(Subject to 2. above)
- 35 days to 16 days before commencement of services: 50% of total quoted tour price due.
(Subject to 2. above)

- 15 days or less before commencement of services: 100% of the total quoted tour price due

We recommend that you ensure that your guests take adequate personal cancellation insurance cover before departure from home.

4.2 Special Conditions

For tours that include services of certain suppliers with more stringent policies, e.g., National Parks Board, Blue Train, Private Lodges and others, different cancellation fees will be enforceable. These will be provided when applicable.

5 CHILD POLICY

Due to the potential disruption of the tour and other guests we regret that we do not accept reservations for children under the age of 2 years, on any Day Tour. The minimum age for Long Distance Tours is 8 years old.

6 CHILDREN DISCOUNTS

CHILDREN DISCOUNTS are available for certain tours. However, specific restrictions apply. Please enquire when making reservations.

7 AIRLINES

Cancellations and refunds

In the event of cancellation or failure, for any reason whatsoever, to use confirmed space, as ticketed, 25% (twenty five percent) of the applicable airfare will be forfeited. A change of reservation constitutes a cancellation. Extension of ticket validity is not permitted, save when a guest is hospitalised due to illness or in the event of death of a member of the guest's immediate family.

Responsibilities and booking conditions

All airfare reservations are arranged subject to the conditions imposed by the respective airline.

8 ACCOMMODATION

Accommodation is as specified in the itinerary or brochure and is based on 2 people sharing a twin-bedded room. The use of specific accommodation is subject to availability. Cullinan Guided Journeys reserve the right to make use of alternative accommodation. This will in no way affect the price of the tour. Single accommodation is available at an extra cost on a first come first served basis.

9 MEALS

Meals included are as specified in the tour itinerary. Please check the applicable itinerary for details.

10 TRANSPORT

Transportation is in air-conditioned touring vehicles, coaches, minibuses or sedan vehicles appropriate to the requirements of the tour. Cullinan Guided Journeys therefore reserve the right to use smaller coaches, minibuses or sedan vehicles on its guided tours should the number of guests participating reduce sufficiently to warrant this.

11 FOREIGN LANGUAGE GUIDED TOURS

11.1 LONG DISTANCE TOURS: Tours are conducted in English

11.2 DAY TOURS: Tours are conducted in English

12 HEALTH AND VISAS

Agents and guests are required to ensure that all such requirements are attended to as Cullinan Guided Journeys accept no responsibility in this regard.

13 LUGGAGE & PERSONAL PROPERTY

One suitcase and one overnight bag per person is allowed. Cullinan Guided Journeys accept no responsibility for loss or damage to luggage or personal property from whatsoever cause arising. Guests are advised to take up adequate insurance cover.

14 RIGHT OF ADMISSION RESERVED

Cullinan Guided Journeys shall at its discretion arrange seating of guests, and other conduct rules, and reserves the right at its discretion to decline to accept or retain any person as a guest. Guests shall obey lawful instruction of any employee of Cullinan Guided Journeys.

15 SMOKING

Smoking is not permitted on any guided tour. Regular comfort stops are included en route.

16 CHECK IN TIME

Guests shall check in at all departure points at least 30 minutes before the scheduled departure time. Cullinan Guided Journeys do not accept responsibility for any guests who fail to comply with this condition.

17 DELAYS

Cullinan Guided Journeys shall not be responsible for the consequences of any delays whether arising from accidents, breakdowns, or any other cause.

18 RESPONSIBILITY

Cullinan Guided Journeys carry comprehensive passenger liability insurance, details of which will be made available on request. Cullinan Guided Journeys are not responsible for any damages sustained by any guest as a result of any act or omission whatsoever of any hotel, airline or other person, notwithstanding the fact the Cullinan Guided Journeys acted as the agent of such hotel, airline or other person. Cullinan Guided Journeys strictly follow the SA Government approved TBCSA Health and Safety COVID-19 Protocols. Should guests present COVID-19 symptoms, COVID testing and quarantine will be at their own cost. We recommend that you ensure that your guests take adequate personal travel insurance cover before departure from home.

19 ALTERATIONS

All tours, charters, hires, itineraries, travel arrangements, hotel accommodation and other arrangements are subject to alterations or cancellations at any time without prior notice and for any reason, at the sole and absolute discretion of Cullinan Guided Journeys. Cullinan Guided journeys shall not be responsible for any damages whatsoever arising from any such alterations or cancellation.

20 STANDARD AND SAFETY

Cullinan Guided Journeys undertake that:

- 20.1** Vehicles provided are large enough to accommodate the number of guests and luggage as is specified in Clause 13
- 20.2** All drivers are licensed in terms of local legislation
- 20.3** All vehicles are safe and comply with relevant safety regulations

21 PROTECTION OF PERSONAL INFORMATION ACT (“POPI”)

21.1 “Operator” means an operator as defined in the Protection of Personal Information Act, 4 of 2013;

21.2 “Personal Information” means personal information as defined in the Protection of Personal Information Act, 4 of 2013;

21.3 Protection of Personal Information

You hereby authorise Cullinan Guided Journeys to collect your Personal Information as it is relevant to this Agreement and/or service which we are providing for you or is deemed to be relevant for the provision of such service.

Cullinan Guided Journeys is committed to the adherence of national legislation and regulations pertaining to the safeguarding of data privacy.

Cullinan Guided Journeys shall use information previously provided by you to perform our services and to amongst other things, process invoices, credit notes, statements and any other document related to the services.

You confirm that we may share your personal information with the following persons, who have an obligation to keep the personal information secure and confidential:

1. Employees of Cullinan Guided Journeys who are required to be informed of the personal information in order to attend to the services supplied and;
2. All third parties who may assist us in supplying the services.

We undertake not to disclose your personal information unless it is legally or contractually required to do so.

We agree to use all reasonable efforts to ensure your personal information in our possession is kept confidential, stored in a secure manner and processed in terms of POPI.

You hereby acknowledge and warrant that:

1. Cullinan Guided Journeys is entitled to process and store any such Personal Information in the manner set out in Cullinan Guided Journeys' Privacy Policy, available on the website www.cullinanguidedjourneys.com;
2. Cullinan Guided Journeys is entitled and authorised by you to transfer any Personal Information to any of its Operators; and
3. Cullinan Guided Journeys is entitled to store and back-up your Personal Information on its servers.

You confirm that you have read and agree to Cullinan Guided Journeys' Privacy Policy and hereby provide your consent to Cullinan Guided Journeys to process your personal information and acknowledge that you understand the purpose for which it is required and for which it will be used.

22 LAW

The law of the Republic of South Africa shall govern the relationship between Cullinan Guided Journeys and the guest and the Courts of the Republic of South Africa shall have sole jurisdiction in respect of any claims and/or disputes which may arise between Cullinan Guided Journeys and the guest or Agent.